



**Lifetime International
Training College**
Explore Your Dreams

PROGRAM DESCRIPTION

This qualification reflects the roles of community services, case management and social housing workers involved in the managing, coordinating and/or delivering of person-centred services to individuals, groups and communities. At this level, workers have specialized skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals or groups of individuals. Workers may also have responsibility for the supervision of other workers and volunteers and/or case management; program coordination or the development of new business opportunities.

The qualification:

Defines knowledge and skills required by support workers and case workers who work autonomously under the broad guidance of others.

To achieve this qualification, the candidate must complete at least 80 hours of work placement

DIPLOMA OF COMMUNITY SERVICES

CHC52015

CRICOS Course code: 091546A

POSSIBLE JOB OUTCOMES

- Case worker
- Community services worker
- Community support worker
- Domestic violence worker
- Early intervention homelessness worker
- Family support worker
- Health education officer
- Outreach officer
- Support worker
- Welfare support worker
- Welfare worker

PROGRAM STRUCTURE

SUBJECT CODE	SUBJECT NAME
CHCCCS007	Develop and implement service programs
CHCCOM003	Develop workplace communication strategies
CHCDEV002	Analyse impacts of sociological factors on clients in community work and services
CHCDIV003	Manage and promote diversity
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWHS004	Manage work health and safety
CHCMHS001	Work with people with mental health issues
CHCCSL007	Support counselling clients in decision-making processes
CHCCSM006	Provide case management supervision
CHCDFV006	Counsel clients affected by domestic and family violence
CHCDIS008	Facilitate community participation and social inclusion
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCCCS004	Assess co-existing needs
CHCCSM004	Coordinate complex case requirements

ASSESSMENTS

Assessments are competency based and include a variety of written, project and practical work.

ENROLLMENT REQUIREMENTS

- Course Duration – 104 weeks
- Fees - \$12,500 + \$500 Materials + \$250 Admin Fee
- IELTS – 5.5 or minimum year 12 certificate
- Must be 18 years old

OUR CAMPUS

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